



Dear Yelm Family Medicine patients,

We would like to update you on what's been going on here at Yelm Family Medicine as we respond to the COVID-19 pandemic.

- Our goal is to continue to serve the medical needs of our patients during this crisis.
- We are currently open normal business hours. We have a more limited staff in the building in an effort to keep our employees and patients as safe as possible.
- Patients with fever 100.0 or above WITH cough or shortness of breath are seen as a "parking lot visit" in their car. We have a limited ability to test for COVID-19 and are following the department of health guidelines regarding who meets criteria for testing.
- We have compartmentalized our clinic in an effort to prevent well and sick patients from being in close proximity. We are following health department recommendations for standard precautions for limiting virus exposure.
- We have instituted video visits which patients may choose to do from home. If you do not feel comfortable coming out in public, or have been advised not to by your provider, you may transition to a video visit to address medical issues that need attention at this time.

These are unprecedented times and we are working to make the necessary adjustments to provide a safe and healthy site for medical care in Yelm. We want to help take any unnecessary strain off our busy ER's and hospitals so they can focus on caring for the sickest patients.

We are open and ready to care for your non-COVID-19 medical issues. We know that despite a new virus traveling through our world, there are still broken bones, infections, lacerations, and patients with chronic illnesses that need care and guidance.

We hope everyone will get through this in good health. We encourage you to stay home and take good care of yourself and your family and loved ones.

Sincerely,

YFM Doctors and Staff